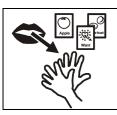


# **Good Communication**



We all need good communication everywhere we live and go

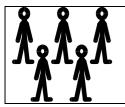
#### **Good Communication is:**



 A way of telling people things – a means of communication



• Things to talk about – a **reason** for communication



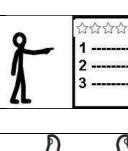
Having people to talk to – an opportunity for communication



 Knowing what people are saying – understanding communication



Good communication is a right



## **Standards for Good Communication**

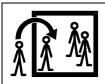


Everyone agrees on the pictures and symbols we use in Nottinghamshire





Everyone uses the guidelines for Easier Read Information



Everyone is included, whatever their communication skills



Everyone has a Communication passport if they need one



Everyone can learn about communication



All new staff learn about good communication



All services have a plan for staff to learn about communication



A group check that good communication is happening in Nottingham and Nottinghamshire

### **Further Information**

#### **Somerset Total Communication Symbols Software (SimpleSymbols)**

This is now available to staff working for Nottinghamshire County Council if you would like access to this software please contact Konrad Bakalarczyk or Mike Deakin

If you would like help and advice about how to use this software, creating new symbols to meet your requirements or would like easy read versions of your documents please contact Konrad

For easy read documents and reports please contact Konrad

Konrad.bakalarczyk@nottscc.gov.uk

#### **Nottinghamshire Learning Disability Partnership Board**

Here you can find examples of Easy Read information, links to useful websites, contact information and 'how to' guides

www.nottscountypb.org

For more information about communication, signs, symbols and training please contact your Speech and Language service



#### **Nottinghamshire Learning Disability Partnership Board**

Thank you to Somerset Total Communication for the use of their symbols.

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